

# Jason A. Dalrymple

*Learning Experience Designer*

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## PROFESSIONAL SUMMARY

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Learning Experience Designer with 10+ years of experience creating engaging, accessible learning that drives real performance outcomes. I'm always asking the same question: "Who are your learners, and what do they need to be able to do?" From needs analysis to final interaction, I design experiences rather than lessons — using simulations, branching scenarios, video, and microlearning to make training stick.

## EXPERIENCE

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### eLearning Instructional Designer

Minnesota Department of Children, Youth and Families

*Aug 2016 – Present*

- Design and develop online learning components including interactive simulations, training videos, and assessments
- Assess training needs and recommend solutions based on established needs assessment practices
- Created blended learning solution that reduced classroom training by 12 hours, leading to significant cost reductions
- Analyze training effectiveness through Kirkpatrick Level 1 assessment, including satisfaction and knowledge retention
- Collaborate with subject matter experts (SMEs) for content accuracy and technical testing
- Manage all training access, registration, and completion in the organization's learning management system
- Adhere to ADA and WCAG 2.1 AA accessibility standards across all learning content
- Create and maintain content templates for use across the training team

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### Training & Testing Coordinator

UCare

*Feb 2014 – Aug 2016*

- Assessed training needs based on requests and claim processing audit results
- Developed, maintained, implemented, and audited core training curriculum including job aids and scripts
- Established customized curricula for new hire onboarding
- Cornerstone Learning Management System administrator
- Participated in pilot and initial migration to Cornerstone LMS

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### Claims Examiner

UCare

*May 2013 – Feb 2014*

- Processed medical and mental health claims based on established processing guidelines
- Supported peers with questions on claims processing workflows and information access
- Participated in Centers for Medicare and Medicaid Work Instruction cross-departmental audit project

## SKILLS & TOOLS

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**Authoring:** Articulate Storyline 360, Articulate Rise 360, Lectora Desktop

**Development:** HTML5, CSS, JavaScript

**Production:** Adobe Creative Suite, Camtasia Studio, Snagit

**LMS Platforms:** Cornerstone Galaxy Learn, Canvas LMS, Pathlore

**Methodologies:** ADDIE, SAM, CCAF, Kirkpatrick Evaluation Model

**Standards:** ADA, WCAG 2.1 AA, Section 508

## **EDUCATION & CREDENTIALS**

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### **B.A. English with Psychology Minor**

Sacred Heart University

### **Advanced eLearning Instructional Design Certification**

ATD / Allen Interactions • 2018

### **Professional Train the Trainer Certification**

University of Minnesota • 2014

### **Articulate Storyline 360 Advanced / Basics / Rise 360**

Yukon Learning • 2024

### **Storyline 360 Introductory Training**

ThinkBig • 2020